





# RELEVANT, REAL WORLD LEARNING IN AG MARKETING & SALES COURSE

Employing Experiential Learning Theory in Innovative Curriculum Re-design and Delivery

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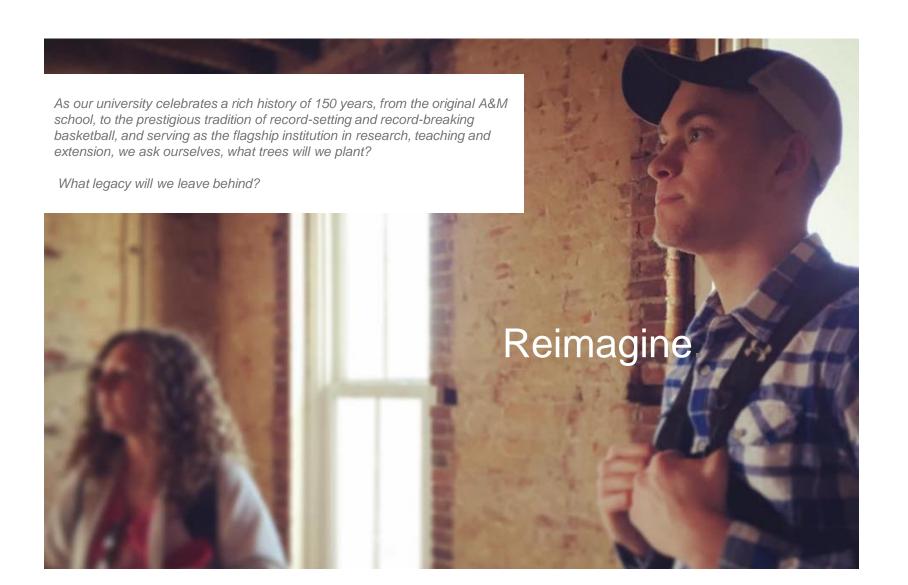


#### **UNIVERSITY OF KENTUCKY | OUR MISSION**

The University of Kentucky is a public, land grant university dedicated to improving people's lives through excellence in education, research and creative work, service, and health care. As Kentucky's flagship institution, the University plays a critical leadership role by promoting diversity, inclusion, economic development, and human well-being.









### **EXPERIENTIAL LEARNING THEORY (ELT)**

Experiential Learning
Theory (ELT) is built on
20<sup>th</sup> century scholars of
human learning
development, defined
"to develop a holistic
model of the experiential
learning process and a
multi-linear model of
adult development"
(Kolb 1984).

- Mixture of Content and Process
- Absence of Excessive Teacher Judgment
- Engaged in Purposeful Endeavors
- Encouraging the Big Picture Perspective
- Teaching With Multiple Learning Styles
- The Role of Reflection
- Creating Emotional Investment
- The Re-examination of values
- The Presence of Meaningful Relationships
- Learning Outside of One's Perceived Comfort Zone







# NATIONAL SOCIETY OF EXPERIENTIAL EDUCATION

- Intention
- Preparedness and Planning
- Authenticity
- Reflection
- Orientation and Training
- Monitoring and Continuous Improvement
- Assessment and Evaluation
- Acknowledgement



## **MARKETING COMPETENCIES**& BEHAVIOR INDICATORS

#### (ADAPTED FROM MASSEY UNIVERSITY IN NEW ZEALAND)

#### **Marketing Acumen**

- Demonstrates knowledge of and applies marketing terminology, tools, tactics, principles and practices, as relevant to the successful delivery of the individual role
- Understands and uses effective market research tools and techniques
- Applies market research in the development of marketing initiatives in support of the University's goals
- Knowledge of media and materials production, communication and dissemination techniques/distribution channels
- Understands the role and use of technology in marketing

#### **Analysis Information Gathering**

- Analyses data, identifies market trends, draw conclusions and seeks rationales
- Identifies and gathers data to support operational and strategic decision-making
- Evaluates results of marketing initiatives and campaigns, analyses and reports return on investment
- Monitors competitor products to identify niche opportunities, and develop market strengths
- Monitors industry news in the national and international tertiary education environment, including consumer trends, market developments and growth, and regulatory changes















## **MARKETING COMPETENCIES**& BEHAVIOR INDICATORS

### **Building Beneficial Relationships**

- Develops and applies knowledge of key customers and competitors
- Builds and maintains relationships with media contacts and external service providers
- Establishes and manages appropriate relationships with internal and external stakeholders
- Able to engage and interact effectively with internal and external stakeholders, and customers
- Is influential and persuasive when appropriate to secure marketing opportunities and investment
- Able to assess and respond to customer needs, and evaluate customer satisfaction
- Understands, recognizes and responds to human behaviors and motivators

### Contextual Knowledge

- Advanced organizational skills, able to handle high levels of complexity
- Strong attention to detail combined with an ability to take initiative and manage multiple projects and activities simultaneously
- · Creative, dynamic and innovative
- Understands own role and responsibilities within team, and works collaboratively with other team members to achieve collective goals and deliver results
- Able to adapt work to accommodate unexpected changes to scope or deadlines, or incorporate new elements
- Able to socialize with and relate to a wide-range of people, honest, professional and cordial in all stakeholder and customer interaction
- Identifies interactions, links or dependencies between marketing initiatives or activities, and brings these to the attention of other team members for information or further analysis
- Self-motivated, able to work independently, meets deadlines and take ownership and accountability for own results



# MARKETING COMPETENCIES & BEHAVIOR INDICATORS

#### Communication

- Advanced professional written and oral communication skills, including presentation skills
- Able to present and convey information in a confident, clear and interesting way, in a manner appropriate to the target audience
- Able to exchange complex information and present ideas, reports, facts and other information clearly and concisely
- Consults with customers and stakeholders, to provide information and receive input and feedback

#### **Personal Responsibility**

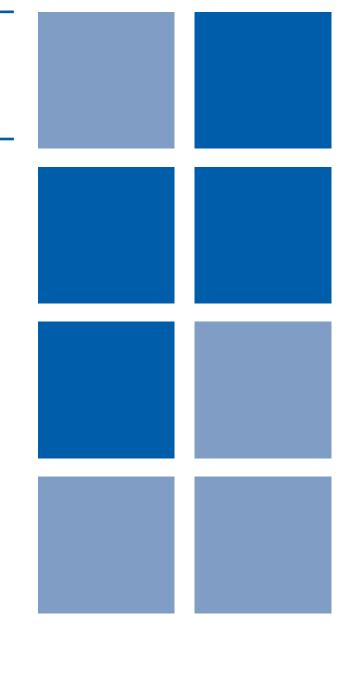
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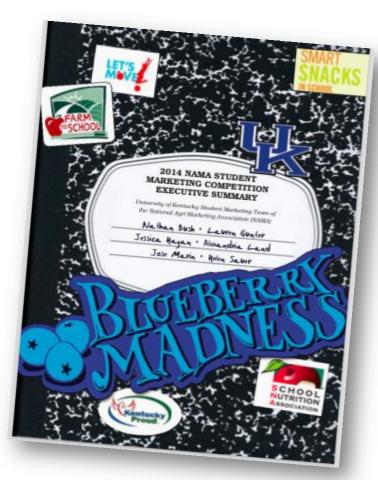
## A GROWING LIST OF CLIENTS

- Consolidated Grain and Barge
- Kentucky Blueberry Growers Association
- Department of Agricultural Economics
- Farm-To-Office
- American Private Enterprise System
- Community Innovation Lab
- Shakespeare and Co.
- UK College of Agriculture, Food and Environment
- The Food Connection
- West Sixth Brewery
- Blue Stallion Brewery





# KENTUCKY BLUEBERRY GROWERS ASSOCIATION - BLUEBERRY MADNESS













- Developed and coordinated by the Kentucky Council of Cooperatives and the University of Kentucky, College of Agriculture, Agricultural Economics Department.
- A primary program objective is to provide youth with an appreciation of cooperatives as an important forms of doing business in the American enterprise system.
- Client in Spring 2014





#### **GREENUP COUNTY EXTENSION OFFICE**

Created a credit bearing internship experience, received a startup grant for the APES program, started the program in his home county, and today his county as the 30 students at the local program and 9 attendees to the Kentucky Youth Seminar.

### A GRANT FOR REBRANDING



- Marketing students conducted focus groups with youth and phone interviews with Youth Extension Agents
- A rejuvenation of the look and feel of the program and connection with younger leaders
- Dr. Quentin Tyler, state director, received a grant with match funds from the board of directors.
- Today, they are in the middle of round 3 of selecting and developing a branding package



#### The American

# ENTERPRISE SYSTEM





**AMERICAN PRIVATE ENTERPRISE SYSTEM (APES)** 







### THE COOPER HOUSE

https://www.youtube.com/watch?v=d3u2
 GZI-Y9w

